



# Trusted Assessors

for care homes, based at Worthing, East Surrey, Princess Royal & St Richards Hospital

- Video calls
- Phone calls
- Contact with wards
- Completing your own paperwork



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# Frequently asked questions

## **What is a Trusted Assessor?**

A Trusted Assessor is part of the team which helps with the safe and smooth discharge of patients, once the hospital has confirmed that they are medically fit.

We work alongside hospital staff and on behalf of Care Providers to ensure the Care Provider is ready and able to receive the patient and that they have everything they need on departure.

## **How do we do this?**

The Trusted Assessor collects information about a patient from all available sources when they are on the pathway for discharge. This information is shared on a need-to-know basis, with potential Care Providers so that they may decide whether they can meet the patient's ongoing needs.

## **Roles and responsibilities of a Trusted Assessor**

The Trusted Assessor does not assess the suitability of a placement but simply ensures that the Care Provider has all they need to know to accept quickly and safely, new and returning residents into their care. The Trusted Assessor is an independent, unbiased person with a background in social care management to work on behalf of Care Providers.

## **How do we help?**

Working alongside the NHS, Care Providers and Healthcare Professionals, we will do everything we can to help make the transition from hospital to Care as easy, safe and smooth as we can. We can assist with phone calls, video calls, completing your assessments or supporting quicker contact with hospital wards.

## **Who can we help?**

- Those eligible for local authority funding and where WSCC's Combined Placement and Sourcing Team (CPST) has made the referral to the care home
- Those eligible for Continuing Health Care funding and where the CHC sourcing team have made the referral to the nursing home
- Those who are funding the care/nursing home themselves and where they or friends and family are supporting the sourcing
- Those who are funding the care/nursing home themselves and where they are being supported by a third-party organisation such as Care Home Select or Careseekers
- Those who are already care/nursing home residents who have been admitted to hospital and are ready to return.