

Expert led clinical training

Our clinical CPD accredited dementia training courses for health & social care staff are delivered on demand and are aligned with the National Dementia Training Standards Framework.

Training Programmes:

Tier 1 Foundation Dementia Awareness Training (1 Day)

- Knowledge, skills, language and communication strategies essential for any staff working with those with dementia and their carers

Tier 2 Intermediate Dementia Training (2 Day)

- 6 modules including person centred care, rights, capacity & consent, stress & distress, pharmacological interventions



“Gives a really good insight and experience of seeing the difficulties and insight. Everyone should experience this.”

Glenmore Trust team

“On average, our delegates more than doubled their confidence in complex areas, rating confidence before the training at just 1.8/5, rising to a huge 4/5 after the training”

Making Space team

Simulation Training

Interactive dementia training session using tools and activities to simulate age-related conditions. This session is designed for professional care providers to strengthen person centred approaches.

- Simulation activity
- Environmental challenges
- Debrief & reflection

Family support services

- Welcome pack for onboarding new families
- Webinars for staff on supporting family carers in their home or in a care setting
- Regular peer support webinars or in person sessions for families
- One year license on content to help you train new staff



"The dementia training delivered by DCC was highly engaging and provided our team with practical, actionable tips on how best to support someone living with dementia. The session was both informative and interactive, leaving the team feeling more equipped and confident. A fantastic learning experience!"

Krystal, Care Quality Officer, A Class Care

Carers Support Service



Our partners can refer family carers to our Carer Support Line (**0800 652 1102**, 9-5 Monday-Friday) for expert advice, practical support with finances, and professional counselling.

24/7 help and information

Families can also access our [**website**](#) where we host a range of useful carer-related information and resources in multiple formats.



DEMENTIA CARERS COUNT



Contact Us:

Satya Cashman

Corporate Partnerships Manager

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Carer Support Line

0800 652 1102

Mon - Fri 9am - 5pm

Dementia Carers Count is the working name for The Royal Surgical Aid Society. Charity registered in England & Wales (216613) and Scotland (SC051929). Company registered in England and Wales (515174).

Webinars

90 minute sessions with Q&A for attendees, designed to support staff at any level of dementia knowledge.

Delving into specific topics including:

- Communication Strategies
- Stress & distress
- Delirium
- Basic dementia awareness
- Hidden challenges of dementia
- Impact of pain in dementia
- Sundowning
- Music: uses and benefits
- Resilience
- Safeguarding
- Diagnosis & Aftercare
- Access to financial support & services for family carers



I found the dementia training very insightful. I have a strong knowledge of dementia already but I did learn new things, especially about different coloured plates can determine how much a service user eats and other trigger points. It was nicely spaced out. I also enjoyed hearing other people's perspectives and experiences with dementia as it's different for everyone."

Professional Carer

Partnership benefits

Our partners have seen improved:

- Staff wellbeing
- Staff retention
- Communication with families in line with CQC recommendations
- Staff confidence in delivering dementia care to an excellent standard
- Community engagement
- Compassionate, person centered care

Impact Stats

In 2024, DCC supported 1100 carers with in-depth support and 16,000 online

92%

felt more able to cope after speaking to our team

73%

of carers feel less alone in their role

62%

of carers felt less anxious and less stressed around providing care

All partnerships fund our Carers Support Services, delivering

- one-to-one confidential advice
- guidance on practical, emotional and financial issues
- advocacy and casework on behalf of carers
- counselling

Contact us
partnerships@dementiacarers.org.uk



**DEMENTIA
CARERS COUNT**

Partner with us



Professional training
Family support packages
Dementia webinars